

Claim Reporting Information

During normal business hours please contact your SDN Claims Representative to report your loss OR you may contact your insurance company directly by using the information listed below.

- **If you have an auto claim**, please provide as much information as possible regarding all vehicles, drivers, passengers and pedestrians involved in the accident including name/address/phone, insurance company, policy number, license plate number, and police report number.

You must report with 10 days any accident occurring in New York State causing a fatality, personal injury or, damage over \$1000 to the property of any one person.

- **If you have an auto/glass claim**, please report *directly* to your auto insurance carrier
- **If you have a property claim**, please take necessary and reasonable steps to protect your property from further damage including emergency or temporary repairs, boarding up or, tree removal.

Kathleen Sparshott, CPCU
Director of Risk Management
PH 716-633-3400 x138
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Gail Gugino
Claims Account Manager
PH 716-633-3400 x135
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Personal Claim Reporting**Auto/ Homeowners/ Mobile/ Boat & Recreational**

Company	Telephone Reporting	Website Reporting
Adirondack	24 HR 877-248-0555	
Chubb	24 HR 800-252-4670	www.chubb.com
Encompass	24 HR 800-588-7400	
Erie & Niagara	800-234-9876 or 716-632-5433	www.enia.com claims@enia.com
Foremost	24 HR 800-527-3907	www.foremost.com/claims
Hartford	24 HR 800-243-5860	www.thehartford.com
Main Street America	24 HR 877-425-2467	www.msagroup.com
Met Life	24 HR 800-854-6011	
NY Central Mutual	888-234-6926 AFTER HRS 800-355-1717	
Peerless	24 HR 800-522-7152	www.peerless-ins.com
Progressive	24 HR 800-274-4499	www.progressive.com
Travelers	24 HR 800-252-4633	www.travelers.com

Commercial Claim Reporting Property/ Liability/ Commercial Auto

Company	Telephone Reporting	Website Reporting
Allied Professional	800-838-0383	
American Alternative	800-745-2409	
Capitol Specialty	800-745-2409	
Chartis	800-242-2418	
Chubb	24 HR 800-252-4670	www.chubb.com
CNA	877-262-2727	www.cna.com
Erie & Niagara	800-234-9876 or 716-632-5433	www.enia.com claims@enia.com
Fireman's Fund	888-347-3428	www.firemansfund.com
Harleysville	24 HR 800-892-8877	www.harleysvillegroup.com
Hartford	24 HR 800-327-3636	www.thehartford.com
Lincoln General	877-717-5442 AFTER HRS 717-332-5665	www.lincolngeneral.com
Main Street America Group	24 HR 877-425-2467	www.msagroup.com
Majestic	877-557-2232	www.majesticinsurance.com
Michigan Millers	800-888-1914 AFTER HRS 800-336-3124	www.michiganmillers.com
Nationwide Dance & Gymnastics	800-237-2917	
NY State Insurance Fund	FIRST REPORT 877-467-3863	www.nysif.com
Ohio Casualty	866-255-5530	www.ohiocasualty-ins.com
Peerless	24 HR 800-522-7152	www.peerless-ins.com
PMA	888-476-2669	www.pmagroup.com claims.pmagroup.com
Professional Solutions	800-640-6504	
Progressive	800-444-4487	www.progressive.com
Safeco	800-332-3226	www.safeco.com
Tower	888-856-5522 AFTER HRS 888-250-2317	www.twrgrp.com reportaloss@twrgrp.com
Travelers	24 HR 800-238-6225	www.travelers.com
Zurich	800-987-3373	www.zurich.com